### **Comparisons of Job Characteristics**

Focus Occupation: Baggage Porters and Bellhops (39-6011)

Associated Occupation: Locker Room, Coatroom, and Dressing Room Attendants (39-3093)

Compare Knowledge Compare Skills Compare Abilities Compare Detailed Work Activities Compare Tools and Technologies

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

#### Knowledge Similarity of Focus Occupation to Associated Occupation: 85 Focus Occupation: Baggage Porters and Bellhops (39-6011) Associated Occupation: Locker Room, Coatroom, and Dressing Room Attendants (39-3093) Average **Associated Focus Associated Occupation's** Occupation's Rating, All Occupation's **Evaluation of Focus Occupation** Key Knowledge Elements Occupations Rating Rating Customer and Personal 11.3 13.5 15.4 Current knowledge level is likely sufficient Service

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

### **Skills**

#### Similarity of Focus Occupation to Associated Occupation: 91

Focus Occupation: Baggage Porters and Bellhops (39-6011)

Associated Occupation: Locker Room, Coatroom, and Dressing Room Attendants (39-3093)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Active Listening	11.0	10.5	9.0	A higher skill level may be required
Speaking	10.8	10.3	8.8	A higher skill level may be required
Service Orientation	7.9	9.6	11.1	> Skill level is likely sufficient
Social Perceptiveness	9.1	8.6	8.2	Current skill level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

#### **Abilities**

Similarity of Focus Occupation to Associated Occupation:

Focus Occupation: Baggage Porters and Bellhops (39-6011)

Associated Occupation: Locker Room, Coatroom, and Dressing Room Attendants (39-3093)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Oral Expression	12.4	11.8	11.8	0	Current ability level may be sufficient
Oral Comprehension	12.5	11.4	10.9	0	Current ability level may be sufficient
Speech Recognition	9.9	9.3	10.6	>	Current ability level is likely sufficient
Speech Clarity	10.2	9.0	9.7	0	Current ability level may be sufficient
Extent Flexibility	4.8	7.2	10.0	>>	Current ability level is likely more than sufficient
Trunk Strength	5.7	6.9	11.4	>>	Current ability level is likely more than sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## **Activities that Both Occupations Have in Common**

Similarity of Focus
Occupation to Associated
Occupation: 92

Focus Occupation: Baggage Porters and Bellhops (39-6011)

Associated Occupation: Locker Room, Coatroom, and Dressing Room Attendants (39-3093)

Work Activities	Exclusivity of Activity
Answer customer or public inquiries	41
Assist handicapped persons	89
Carry baggage	95
Clean rooms or work areas	30
Provide customer service	14
Provide guests with assistance	92
Provide information about facilities	84
Transport passengers or cargo	64
Use oral or written communication techniques	1

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

# **Tools and Technologies that Both Occupations Have in Common**

Similarity of Focus
Occupation to Associated
Occupation: 22

Focus Occupation: Baggage Porters and Bellhops (39-6011)
Associated Occupation: Locker Room, Coatroom, and Dressing Room Attendants (39-3093)

Tools and Technologies	Exclusivity
Computers	1
Content authoring and editing software	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.